



## RELEASE NOTES

**Software Version 3.9.59**

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## About this Document

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*GreenFolders Release Notes* provide information on the latest version of the GreenFolders Office Management System.

### Scope

This document discusses the System Requirements, as well as the New Features, Improvements, and Bug Fixes included in the release.

### Acronyms and Abbreviations

The following acronyms and abbreviations are used in this document:

GF	GreenFolders
OS	Operating System
SMTP	Simple Mail Transfer Protocol
SSL	Secure Sockets Layer
TLS	Transport Layer Security
SQL	Structured Query Language

## System Requirements

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This section discusses the system requirements for GreenFolders.

### Workstation

- **Operating System:** Windows 7, 8.1 and 10 Professional
- **Framework:** Microsoft .NET: 4.6.2
- **Processor:** Intel Pentium 4 @ 2.8 GHz, or greater
- **Hard Drive:** 200 MB Minimum; 1 GB Recommended
- **Memory:** 4 GB; 8 GB Recommended
- **Graphics:** 256 MB Minimum and DirectX v.9
- **Internet Connection:** An internet connection is required at each site for remote Help Desk support

### Server

- **Operating System:** Microsoft Windows Server 2008 R2, 2012 or 2016 with current service packs. 32-bit and 64-bit versions are supported
- **Framework:** Microsoft .NET 4.6.2
- **Processor:** Core 2 Duo, Core 2 Quad or Xeon Class Processor
- **Database:** Microsoft SQL 2012, 2014, 2016 Express or Standard. Recommendations based on user count; contact GreenFolders Sales or GreenFolders Support for details.
- **Memory:** 4 GB Minimum; 8 GB Recommended. Recommendations based on user count; contact GreenFolders Support for details.
- **Hard Drive:** Minimum 250 GB of available space dedicated for GreenFolders. Recommendations based on user count; contact GreenFolders Support for details.
- **Network Card:** Gigabit/100 MB network card. A static MAC address is required for virtual environments.

### Backup Notice

When utilizing Microsoft SQL Express as your GreenFolders database engine, the data cannot be copied by regular system backups or automated backups and will require an additional specialized backup process. You are solely responsible for backing up GreenFolders data as it shall deem reasonably necessary to protect its images and information. GreenFolders strongly recommends that the specialized GreenFolders backup be done on a daily basis in addition to your regular system backups.

### Network Notice

GreenFolders is a client-server application for Windows designed to operate effectively in a variety of different network environments. If your organization has remote offices and/or your users connect remotely using Citrix, Terminal Server or some other remote application, please contact GreenFolders Technical Support to ensure desired functionality is achieved.



## Bug Fixes

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The following bugs have been fixed:

- 1880535: Syntax error in Data Grid for systems connected to Pervasive databases
- 1886014: Information in the Data Grid is not displayed for some folders



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### General Updates

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The following updates have been added in this release:

#### **Adding Attachments via Drag and Drop**

1392904: A drag operation is already in progress - Implemented a change for improved error handling to prevent the application from closing when this error occurs.



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## Contact Us

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For any questions concerning these Release Notes, or the GreenFolders application, please contact us.

### Support:

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**We look forward to hearing from you!**